



Privacy Notice

Use of AV1 robots

Last Reviewed	June 2026
Reviewed By (Name)	Tammy Pyszky
Job Role	Head of Data Protection
Next Review Date	June 2027
V2 produced June 2026	Additional information about how to raise a complaint.

Privacy Notice

To run our academies and help learning and achievement for our students, Co-op Academies Trust collects and uses lots of information about students / pupils, parents/ carers, staff and visitors.

This privacy notice deals with the information we process as a result of using AV1 robots only.

If you would like further details about what information we process more generally, what we use the information for, how your information is stored, how long we keep it and the rights you have to that information, please visit our general privacy notices located on our Trust website. You can access these via the link below:

[Trust Privacy Notices](#)

What are AV1 robots and why do we use them?

AV1 is a telepresence robot that ensures that no pupil misses a class. It is more than remote learning, it is the next best thing to being there in person. The Co-op Academies Trust intends on piloting the use of AV1 robots to allow pupils with significant long term medical needs who are unable to attend school, to have access to the classroom

From home, hospital or even another room at school, the pupil participates in class through the AV1 app. The AV1 robot has a camera, microphone and speaker. It sits on the pupil's desk, and through an app they can see, hear and speak through it. They can turn it to view every corner of the classroom and interact as if they were physically present.

What Information is collected?

No personal data is required to use the AV1 application. The AV1 device is not registered to the absent pupil but will be registered to the Trust. The log data will not be traceable to the individual user of the device, i.e. the pupil.

The only data processed is the live stream which is shared with the absent pupil only.

The device is not capable of recording and therefore the live stream is not stored.

The live stream is end-to-end encrypted, meaning it is impossible for any external party, including No Isolation, to access the stream.

Why we collect and use this information

We use the information

- To support learning
- To enable participation
- To provide appropriate pastoral care
- To support attendance

The legal basis for using this information

We rely on the legal basis of delivering a public task [Article 6(1)(b)]. The processing is necessary for the performance of a task carried out in the public interest.

Storing your personal data

The AV1 device is not capable of recording. Therefore no personal data is stored in regard to the use of AV1 robots.

Sharing your personal data

We are using a company called 'No Isolation' to process this data on our behalf.

The live stream will be shared with the absent pupil only, for the purposes of allowing them to access their education, and will not be used for any other purpose.

We have taken steps to ensure that No Isolation treats your personal data in a way that meets the requirements of the UK GDPR.

Your rights to your personal data

You have rights relating to the personal data that we collect and use:

- The right to be informed.
- The right of access.
- The right to rectification.
- The right to erasure.
- The right to restrict processing.
- The right to data portability.
- The right to object to processing.
- The rights in relation to automated decision making and profiling.

Further details in regard to your rights can be found in our general privacy notices. We would however like to highlight:

The right to be informed:

If you ask us, we must tell you if we are collecting or using your personal data.

This privacy notice serves to inform you about how your personal data will be used in the use of AV1 robots.

The right to object to processing:

You also have the right to object to ourselves using your personal data in this way.

Should you wish to raise any objections then please contact the Data Protection Ambassador in your school.

Who to contact

The Trust has the responsibility to ensure that your personal data is protected. In this capacity, it is called the data controller. All members of staff work for the data controller.

Each of our academies has a dedicated member of staff responsible for data protection called a Data Protection Ambassador. Should you have any queries in regard to how we process your data, or you would like to exercise any of the rights we have discussed, you should contact the Data Protection Ambassador in the first instance.

The Trust, as a data controller, also has a Data Protection Officer who you can contact should you have a problem or if you have any questions about this privacy notice.

Our Data Protection Officer is:

Tammy Pyszky

data@coopacademies.co.uk

07815654419

If you are dissatisfied with our response to your concerns you may make a formal complaint to the Trust. A copy of our complaints process can be located on the Trust website [here](#).

You may also contact the Trust's Head of Data Protection, who is also the Trust's Data Protection Officer on the details below:

Tammy Pyszky

data@coopacademies.co.uk

07815654419

If, having made a complaint, you remain dissatisfied, you can also contact the ICO (contact details below) quoting our ICO registration number ZA201403 and stating that the Data Controller is The Co-op Academies Trust.

Information Commissioners' Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113 (local rate) or 01625 545 745 if you prefer to use a national rate number

Website: <https://ico.org.uk/concerns/>